We believe that a smart city is:

a) visionary;

b) citizen-centric;

c) digital;

d) open and collaborative.

As we work towards becoming a smart city, we will use the following principles to guide our work:

The visionary city

A vision for our city's future which is clear, compelling and jointly owned by all key stakeholders

The citizen-centric city

We believe:

- In detailed and segmental understanding of our citizens' and businesses' needs
- In spaces and services built around citizens' needs
- that transformation is done with citizens and businesses, not to them

The digital city

We believe:

- In enabling the ubiquitous digitization of our city, with connectivity and integration between people, places, and things across the city
- in ensuring the inclusive digitization of our city, with no stakeholder group left behind

The open and collaborative city

We believe:

- In creating spaces and opportunities for new collaboration
- in opening up the city's data to drive innovation and create new value
- in building city systems that are flexible and adaptable
- in sharing and reuse of city assets and services

The city's physical, spatial and ecological environment